



CITY OF

PARKER

Water Department



WATER SERVICE AGREEMENT

DATE OF APPLICATION: _____ BEGINNING SERVICE DATE: _____

APPLICANT/ACCOUNT NAME: _____

IF APPLICANT IS A BUSINESS PLEASE PROVIDE CONTACT NAME: _____

SERVICE ADDRESS: _____ SUBDIVISION: _____

DETACHED ACCESSORY DWELLING ON PROPERTY? YES _____ NO _____

MAILING ADDRESS (IF DIFFERENT): _____

CITY/STATE/ZIP: _____

PHONE: (H) _____ (W) _____ (C) _____

SOCIAL SECURITY #: _____ DRIVERS LICENSE #: _____

DATE OF BIRTH: _____ E-MAIL ADDRESS: _____

EMERGENCY CONTACT: _____ PHONE: _____

CUSTOMER IS: OWNER TENANT R/E AGENT OTHER: _____

IF TENANT: OWNER'S NAME: _____ PHONE: _____

ADDRESS: _____

INITIAL THE APPROPRIATE LINE BELOW CONCERNING THE RELEASE OF PERSONAL INFORMATION TO THE PUBLIC:

_____ I agree that only my name, address, & phone number be provided.

_____ I request that all of my personal information be kept confidential.

NEW SERVICE SET-UP FEE: OWNER - \$50.00 TENANT - \$50.00

For City Use Only:	Fee Paid _____	Check # _____	Received by _____
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IDENTIFY ANY OCCUPATIONS OR ACTIVITIES PROPOSED FOR THIS PROPERTY WHICH ARE NOT SINGLE FAMILY RESIDENTIAL IN NATURE. ALL CUSTOMERS ARE REQUIRED TO BE IN COMPLIANCE WITH PARKER ZONING ORDINANCES:

PURPOSE. The City of Parker has regulations for the protection of the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this Service Agreement is to notify each customer of the plumbing regulations which are in place to provide this protection. The City utility enforces these regulations to ensure the public health and welfare. Each customer must sign this agreement before the City of Parker will begin service. In addition when service to an existing connection has been suspended or terminated, the City of Parker will not re-establish service unless it has a signed copy of this agreement and any amendments thereto.

SERVICE AGREEMENT. The following are the terms of the service agreement between the City of Parker and Customer. The Customers full compliance with the Plumbing Regulations, and all other terms of this agreement, are required for continued water service.

PLUMBING REGULATIONS. The following undesirable plumbing practices are prohibited by State Regulations and/or City Ordinances.

- 1) No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or appropriate backflow prevention device.
- 2) No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap.
- 3) No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- 4) No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- 5) No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- 6) The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the City of Parker or its designated agent prior to initiating service and periodically thereafter. These inspections shall be conducted during normal business hours, or as otherwise needed, at any time.
- 7) The City of Parker will notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- 8) Customer shall, at his expense, immediately correct any undesirable plumbing practice on his premises.
- 9) Customer shall, at his expense, properly install, test (upon installation and annually), and maintain any backflow prevention device required by the City of Parker. Copies of all testing and maintenance records shall be provided to the City of Parker.
- 10) Customer shall, pay the City of Parker for water service at the rate set forth by current ordinance, in full, and on time, customer refers to all customers, whether one, or more.

- 11) The City of Parker shall have the authority to remove any meter in the event of nonpayment of water service. Failure to pay monthly charges within thirty (30) days from the billing date shall be grounds for disconnect of service.
- 12) All water shall be metered by water meters owned and installed by the City at the expense of the customer. Customer is responsible for payment of all expenses included to provide water service and a meter to the customer, including any necessary road bores, backflow devices, or other necessary means. Payment in full is required prior to installation of service.
- 13) The City of Parker shall have the authority to ration water in the event of a shortage by Ordinance number 439 and any amendments thereto, or applicable state law.
- 14) Each residence or primary structure shall be served by a separate water meter. Only one meter will be allowed per platted lot or tract of land without a written permit.
- 15) Customer grants the City of Parker an easement for the purpose of installing, inspecting, maintaining, and repairing meters, valves and any other equipment which may be necessary to operate the City water system.
- 16) Customer is responsible for the installation and maintenance of the customer's water line between the City water meter and the customer's residence or other point of use.
- 17) Customer's water line between the city water meter and the customer's residence is to be located entirely upon land owned by the customer, or within a private easement to the extent it is laid on land not owned by Customer. The customer certifies that the water line proposed by customer is in compliance with this section 17, and customer agrees:
 - a. The city connection to the customers' water line is not approval of the location of the private lines, or the easements it may require, such matters being the responsibility of the customer.
 - b. Customer will indemnify and hold the city harmless for any claim or course of action related to customers' private water line.
- 18) Customer agrees to abide by all city water and sewer ordinances, including ordinance #345, City of Parker Water Regulations and any amendments thereto.

ENFORCEMENT. If the customer fails to comply with the terms of the Service Agreement, the City of Parker shall, at its option, either terminate service or take other action necessary to protect the public interest, including action to install, test, and maintain an appropriate backflow prevention device at the connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer. Failure to pay required costs and expenses may result in termination of service, or a complaint filed in municipal court, if applicable, or both.

I (We) understand the water meter to be installed under this request is for the single use of the primary structure at listed service address. Additional service connections to other appurtenances, both on and off the subject described property are prohibited and will result in the immediate termination of water service under this agreement and removal of the water meter. Should water service reconnection be desired a reinstallation fee shall be paid in accordance with the City's currently adopted fee schedule.

I (WE) HAVE READ, UNDERSTAND, AND AGREE TO THE AFOREMENTIONED CONDITIONS OF THE CITY OF PARKER WATER SERVICE AGREEMENT.

Customer Signature: _____ Date: _____



5700 E. Parker Road, Parker Texas 75002
972-442-4105 x228

AUTHORIZATION AGREEMENT FOR DIRECT PAYMENTS (ACH DEBITS)

Customer Name: _____

I (we) hereby authorize _____ City of Parker _____, hereinafter called COMPANY, to initiate debit entries to my (our) Checking Account/Savings Account (select one) indicated below at the depository financial institution named below, hereafter called BANK, and if necessary, initiate adjustments for any transactions debited in error. I (we) acknowledge that the origination of ACH transactions to my (our) account must comply with the provisions of U.S. law.

Any ACH debit transaction denied due to insufficient funds will be assessed a \$25.00 "Returned Check" fee and posted to the customer's account.

Mail the completed form along with a voided check to the address above or leave in 24-Hour Drop Box located at City Hall.

Bank Name _____ Branch _____

City _____ State _____ Zip _____

Routing Number _____ Account # _____

This authorization is to remain in full force and effect until COMPANY has received **written** notification from me (or either of us) of its termination in such time and in such manner to afford COMPANY and BANK a reasonable opportunity to act on it.

Customer/Payee Name(s) _____

(Please Print)

Address: _____

Contact Phone _____ -Contact E-Mail _____

Date _____ Signature _____

For City use only:

Account Number _____ Date Received _____

NOTE: WRITTEN DEBIT AUTHORIZATIONS MUST PROVIDE THAT THE RECEIVER MAY REVOKE THE AUTHORIZATION ONLY BY NOTIFYING THE ORIGINATOR IN THE MANNER SPECIFIED IN THE AUTHORIZATION.